

FIG. 1

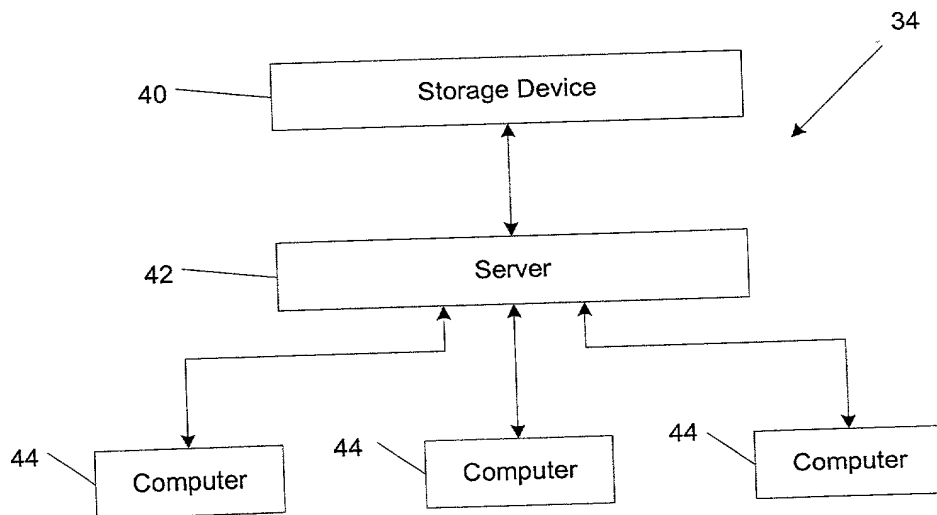


FIG. 2

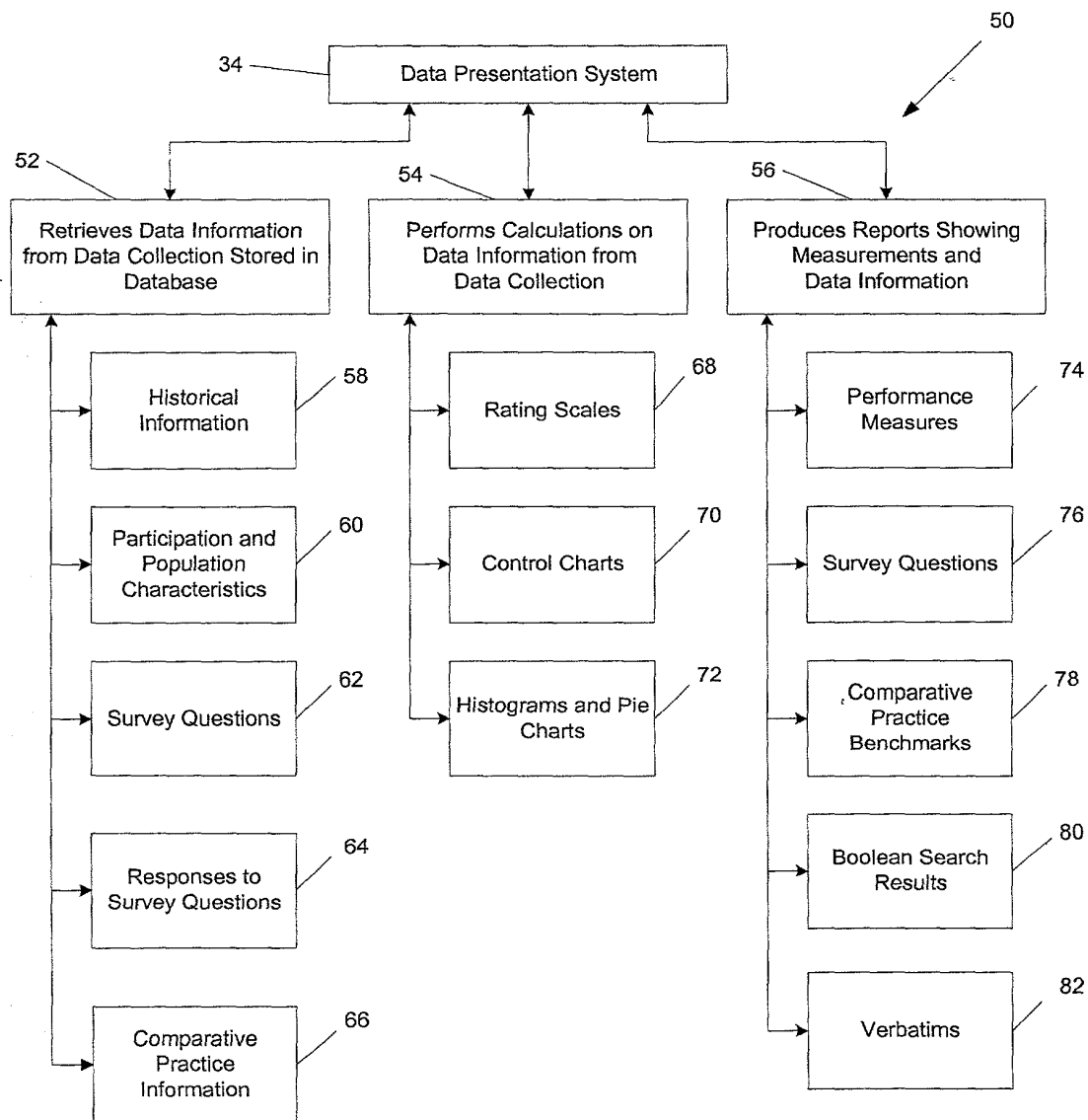


FIG. 3

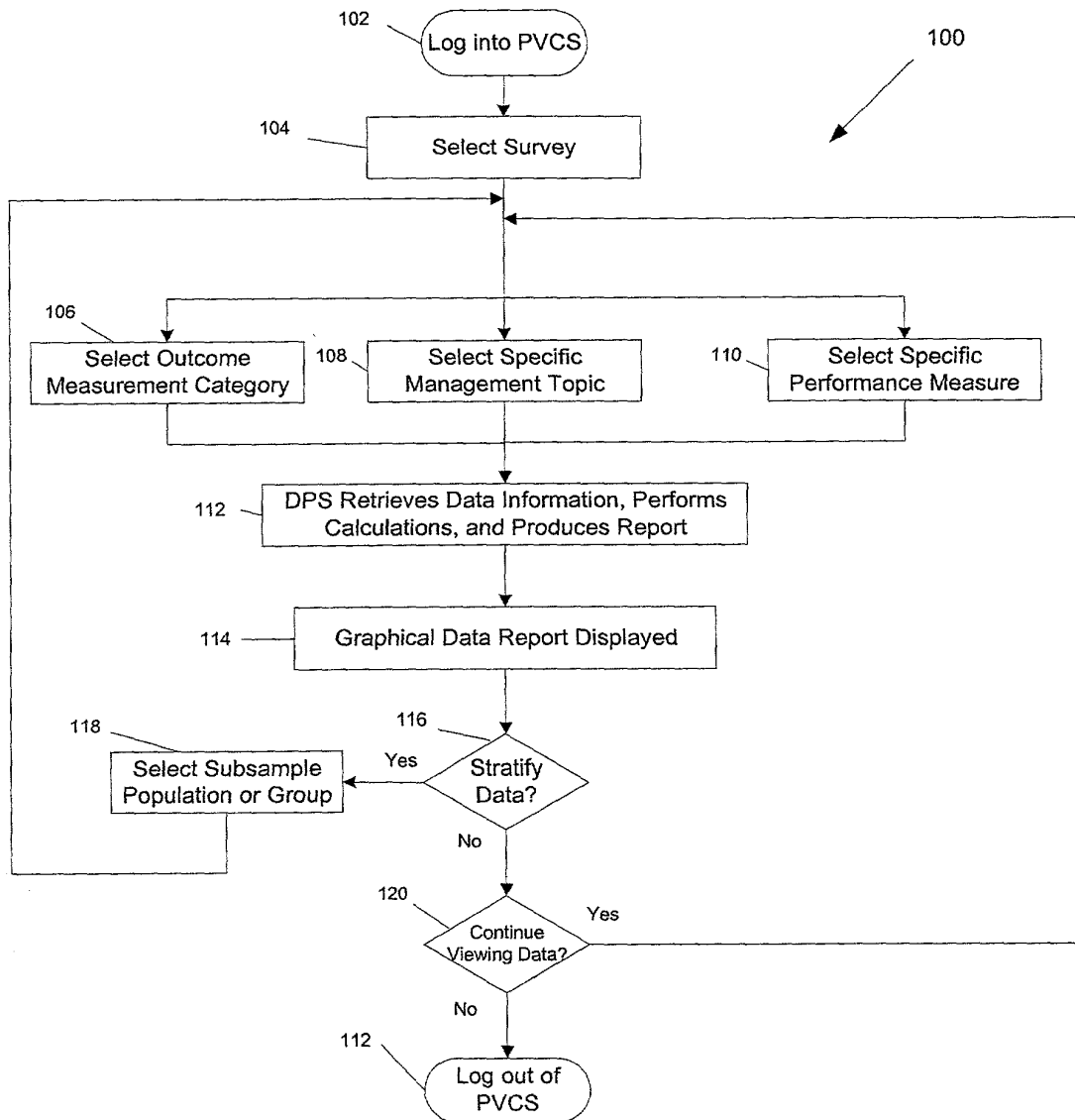


FIG. 4

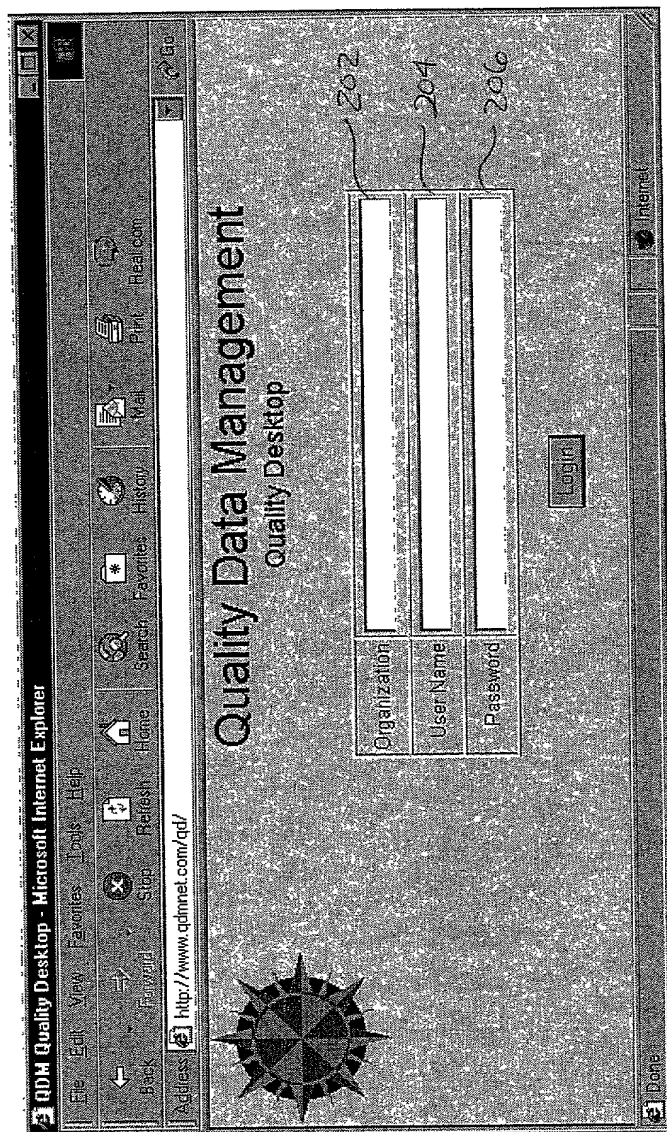


FIG. 5

200

QDM Quality Desktop - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Real.com

Address: http://www.qdmnet.com/qd/

Change Password

Please provide a new password and update the following information:

Current Password:	
Birth Year (e.g. 1956)	212
New Password:	214
Retype New Password:	216
Challenge Question:	218
Answer to Challenge:	220
Retype Answer:	222
E-Mail Address:	224
	226

[Change Password](#)

[Quality Desktop Home](#)
[Key Questions](#)
[Select Subsample](#)
[Select Survey](#)
[Data View](#)

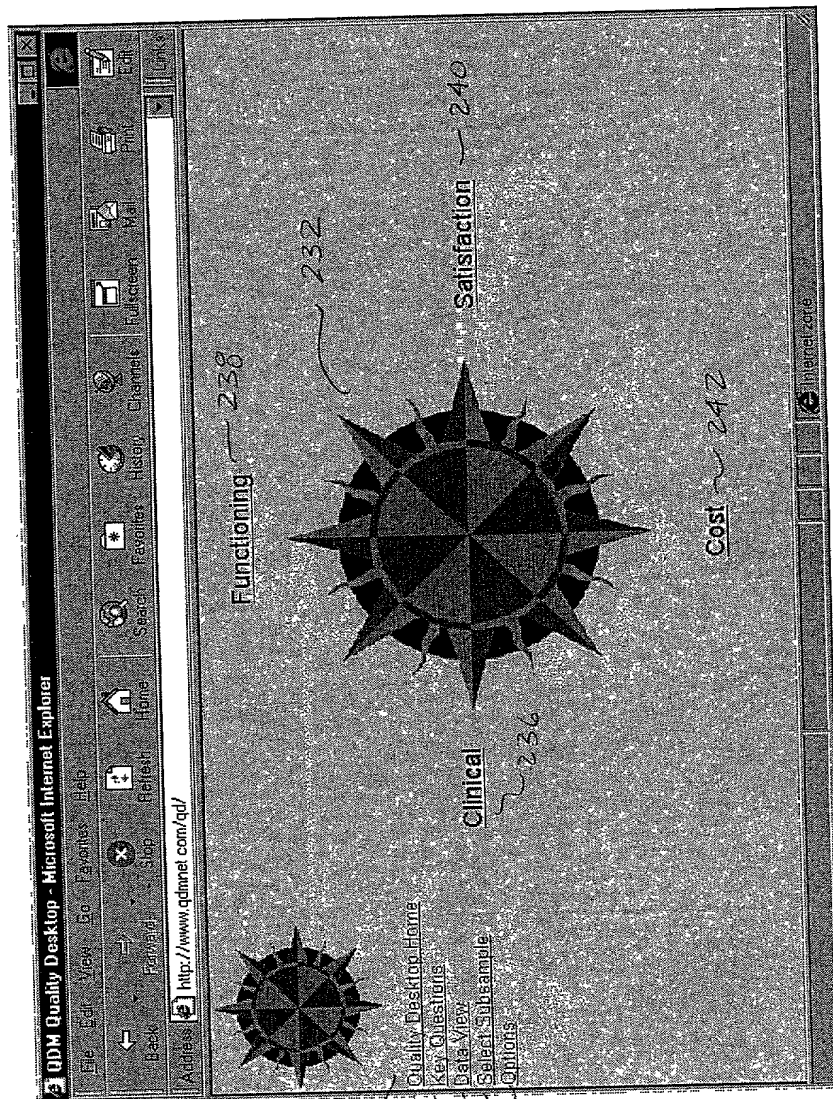
Options:

- [Change password](#)
- [Survey information](#)
- [News and changes](#)

The challenge question is provided in case you lose your password and need to reset it at some future date. It should be a question that you know the answer to, like "What is your dog's name?" This question, and your answer, will help Quality Data Management know that it is really you who wants to reset your password.

Done Internet

Fig. 6



234

244

246

248

250

252

232

Functioning 238

Satisfaction 240

Cost 242

Clinical 236

FIG. 7

8/19

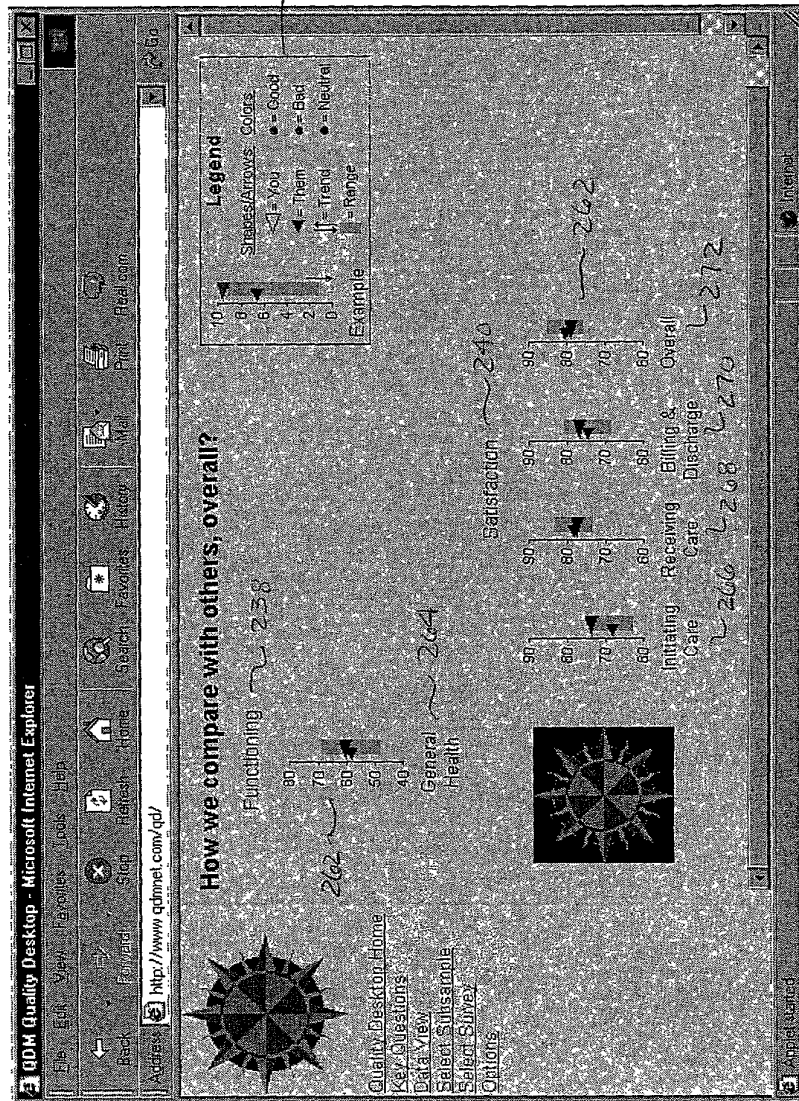
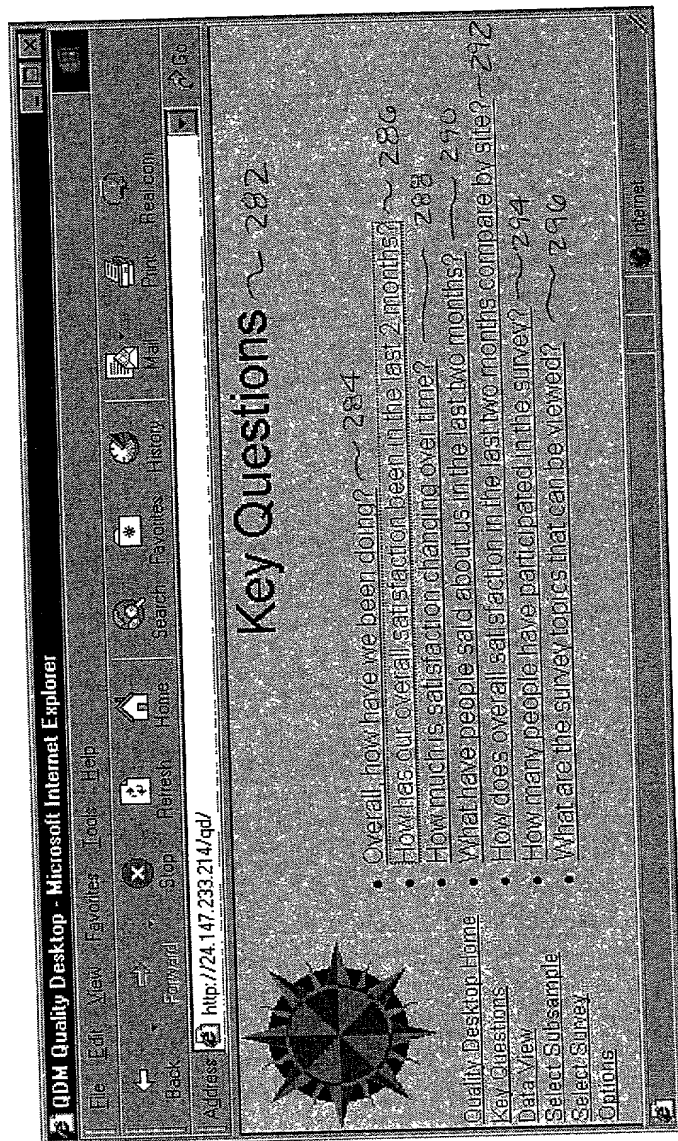


Fig 8

9/19

280



F/b. 9

10/19

300

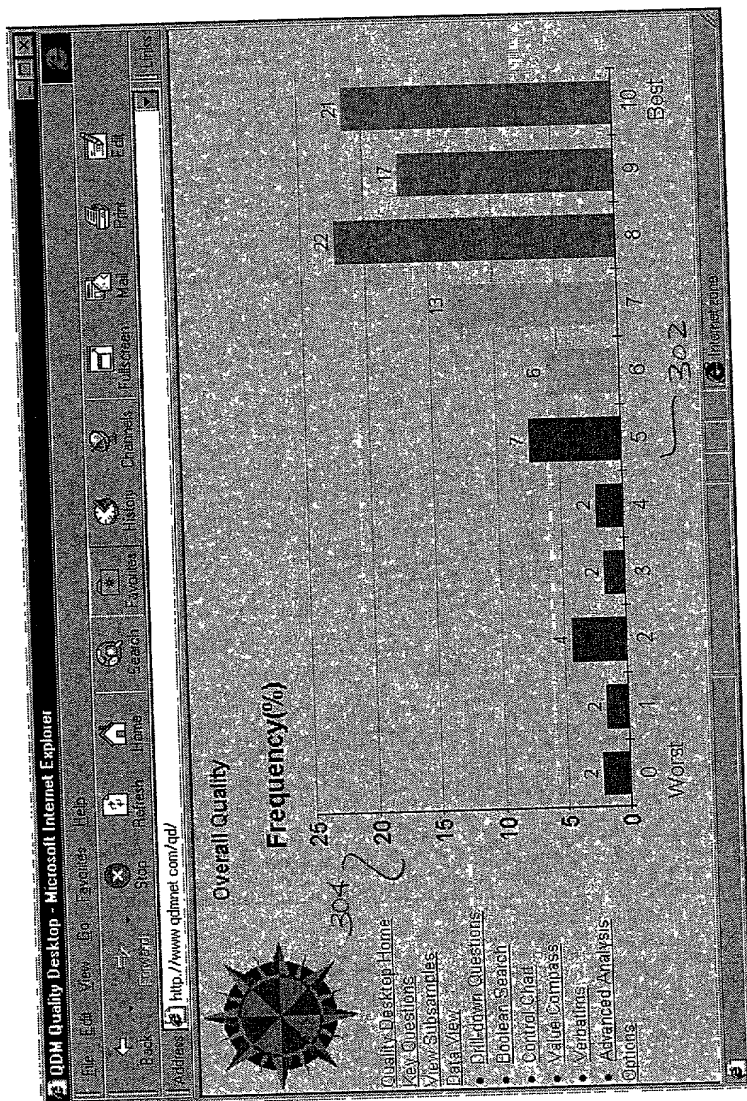


FIG. 10

11/19

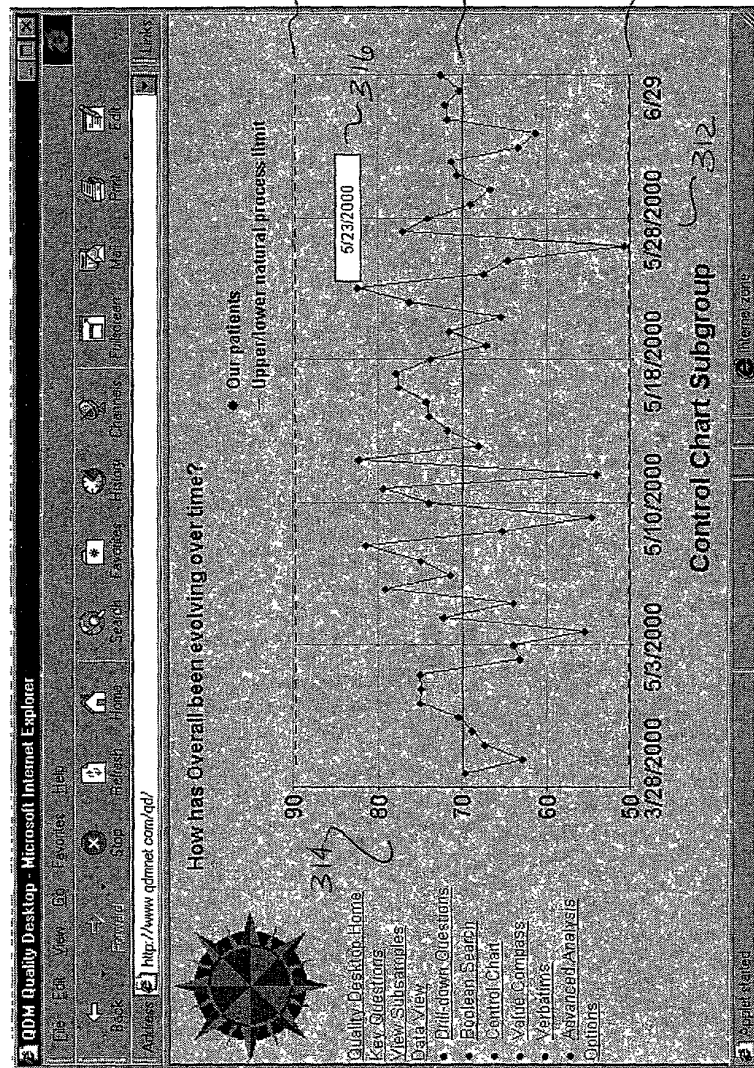


Fig. 11

12/19

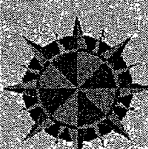
330

QPM Quality Desktop - Microsoft Internet Explorer

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Drives FTP Mail

Address: http://www.qdnet.com/qd/

 Quality Desktop Home Key Questions Data View Select Subsample Select Survey Options	Date Range <input checked="" type="checkbox"/> All dates	<input type="checkbox"/> Last 30 days <input type="checkbox"/> Last 60 days <input type="checkbox"/> Most recent full month <input type="checkbox"/> Range From MM DD YYYY To MM DD YYYY	
	Age Group <input checked="" type="checkbox"/> Check All <input type="checkbox"/> Clear All	<input checked="" type="checkbox"/> 24 and under <input checked="" type="checkbox"/> 25-34 <input checked="" type="checkbox"/> 35-44 <input checked="" type="checkbox"/> 45-54 <input checked="" type="checkbox"/> 55 and over	
332 ✓	Gender <input checked="" type="checkbox"/> Check All <input type="checkbox"/> Clear All	<input checked="" type="checkbox"/> Male <input checked="" type="checkbox"/> Female	338

334 ✓

336 ✓

Translations

F16.12

13/19

350a

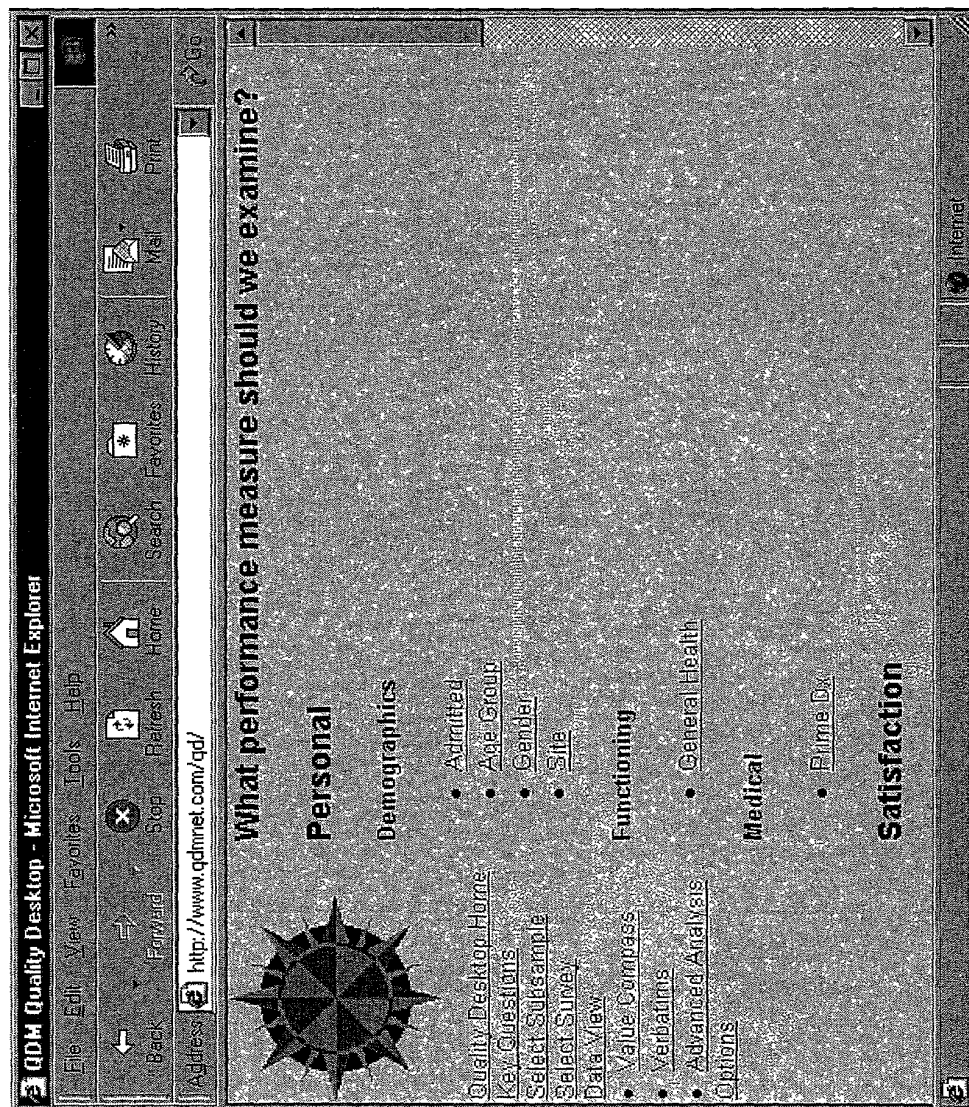


Fig. 13a

14/19

350b

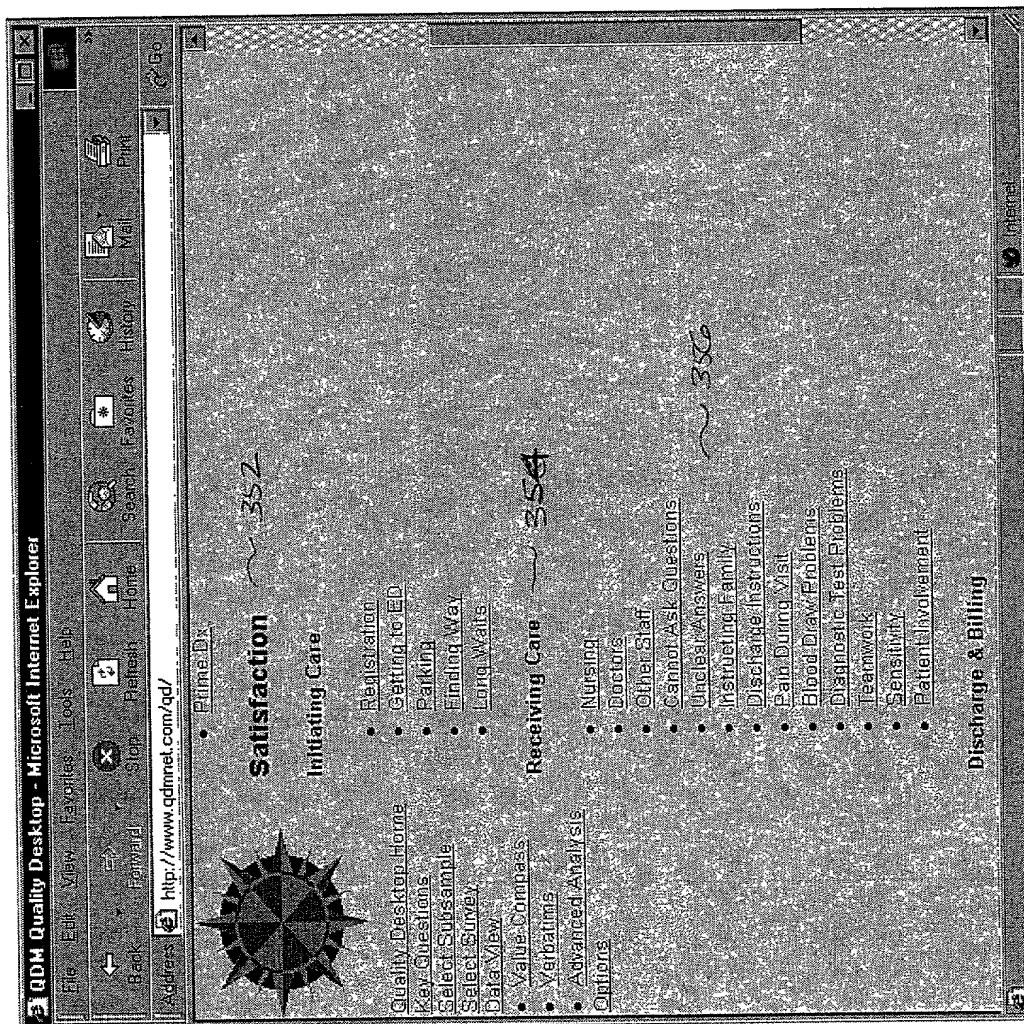
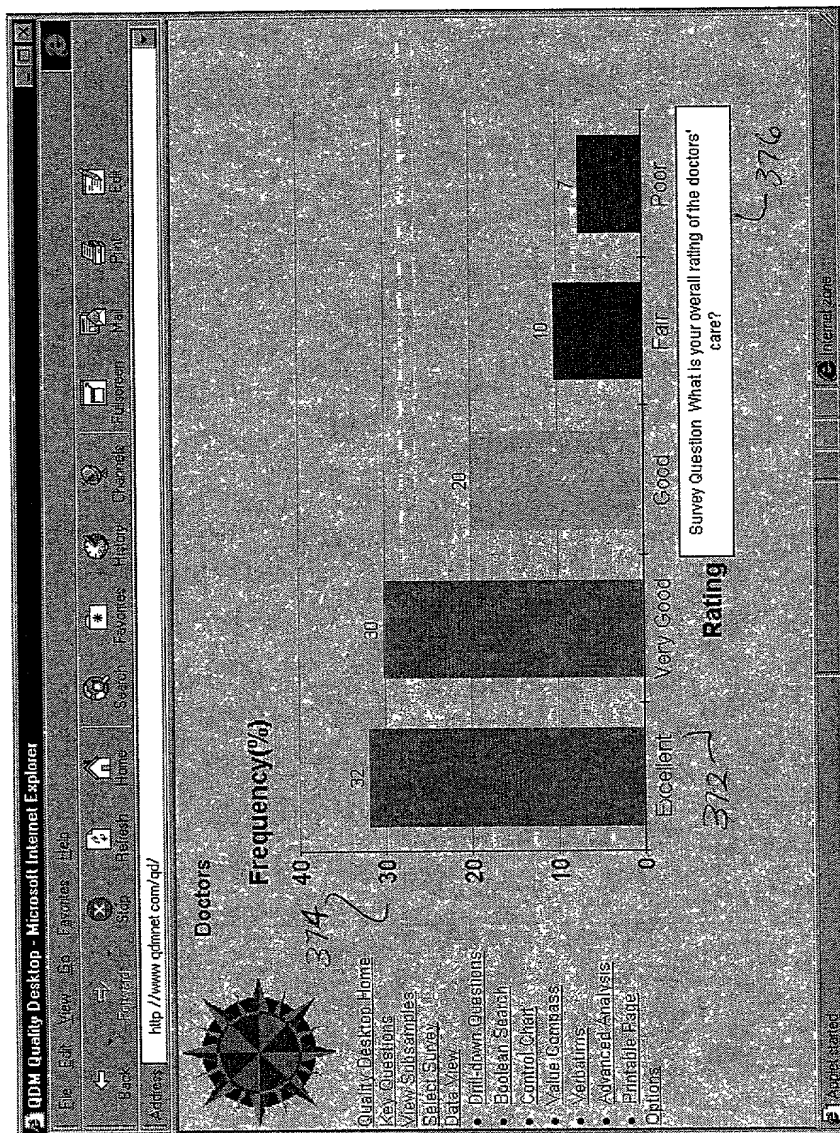


FIG. 13b

15/19

370



246
378
380

FIG. 14

16/19

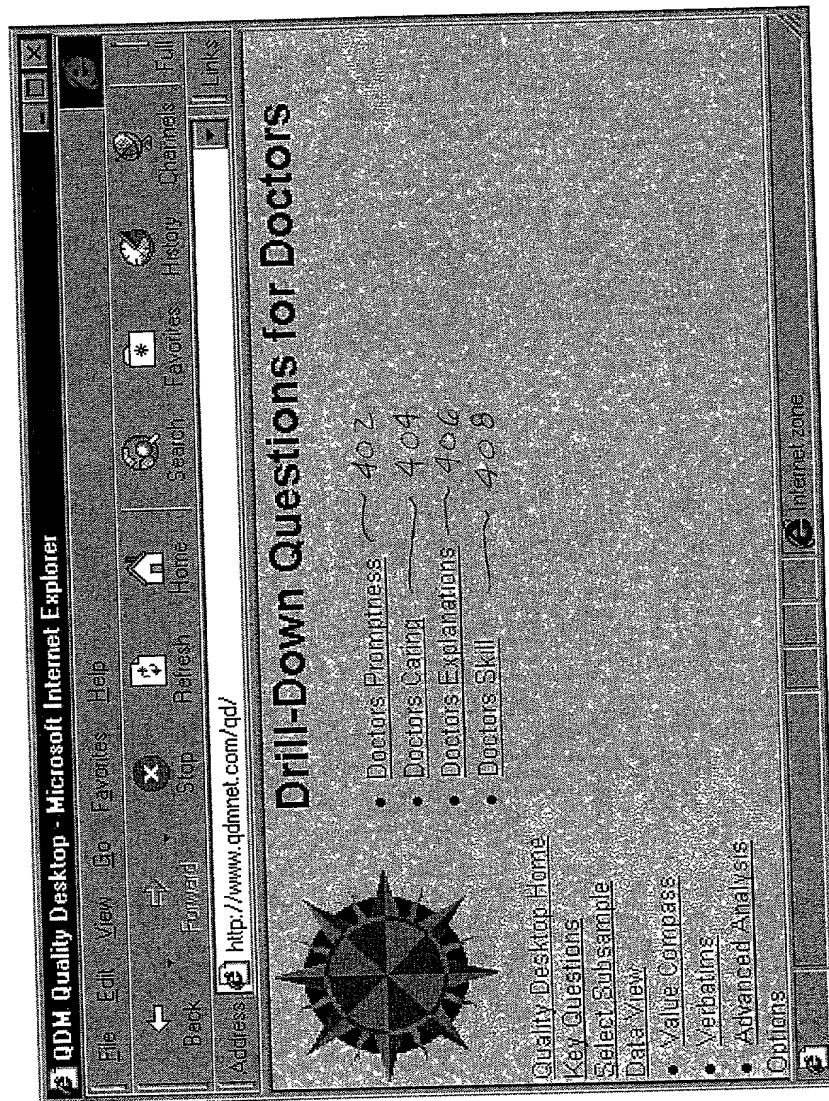


Fig. 15

400

17/19

420

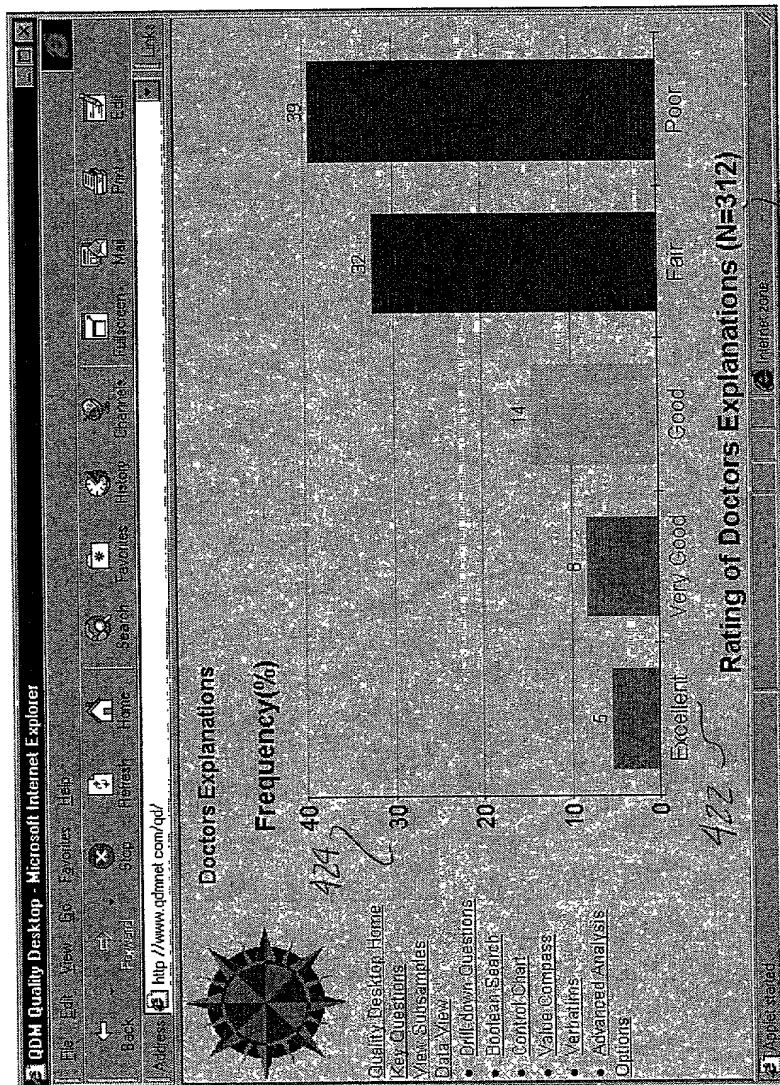


Fig. 16

18/19

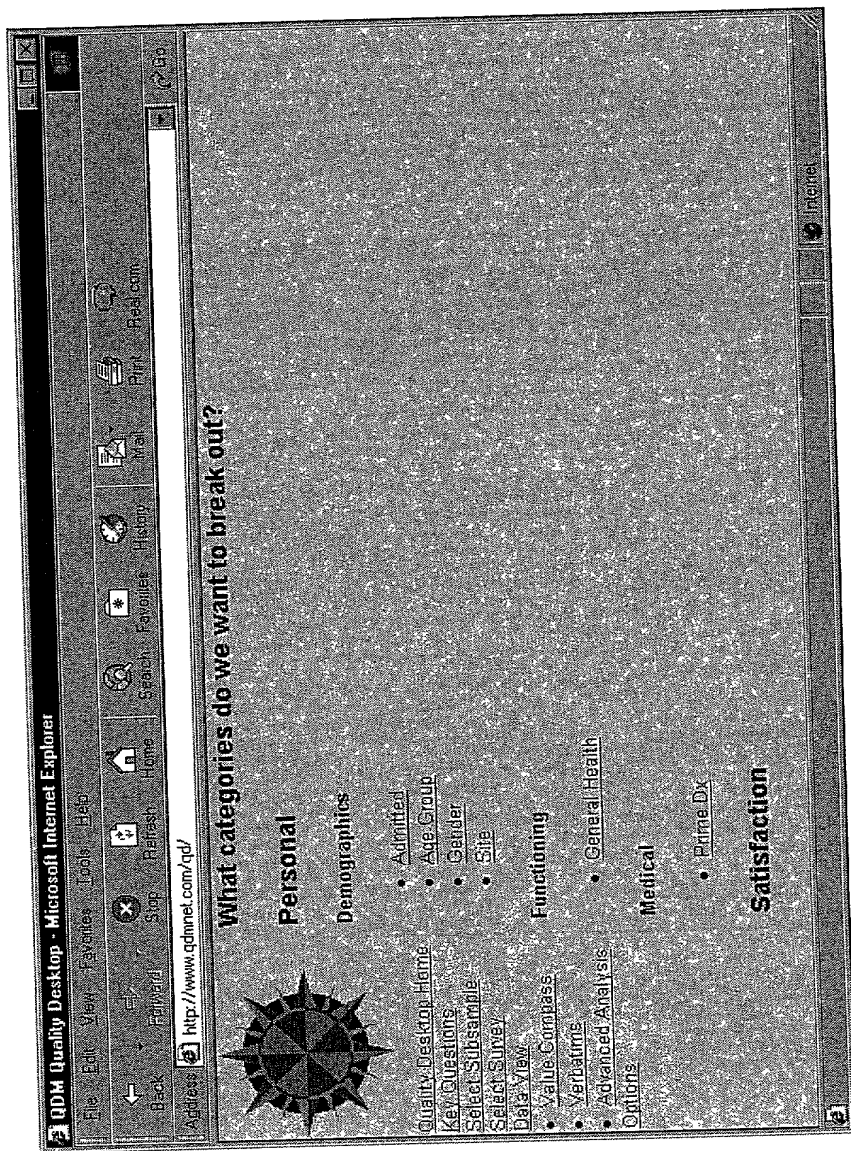


FIG. 17

430

19/19

450

